

Report to: **Adult Social Care Scrutiny Committee**

Date: **11 September 2008**

By: **Director of Adult Social Care**

Title of report: **East Sussex Supporting People Commissioning Project (Phase 1)**

Purpose of report: **To outline changes following the re-commissioning of Supporting People services and the impact that it will have on services users**

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## **RECOMMENDATIONS**

The Adult Social Care Scrutiny Committee are recommended to:

- 1. Note and comment on the findings of the impact assessments conducted with the relevant Supporting People Providers, in accordance with the Supporting People Decommissioning Protocol; and**
  - 2. Receive future reports on the progress of the Commissioning Project through the next Phases.**
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### **1. Financial Appraisal**

1.1 There are no financial implications as a direct result of this report, however, the committee may wish to consider and note the financial implications of Phase 1 of the Project (see the Confidential Strategic Forum Report – 8 May 2008 at **Appendix 1**).

### **2. Background and Supporting Information**

2.1 In autumn 2006, the East Sussex Strategic Forum (SF) commissioned an update of the current five year Supporting People (SP) strategy. The SF approved the update of the five year strategy in July 2007. From discussions within the SF and Core Strategy Group (CSG), and from feedback from other stakeholders and customers, a strategic 'model' or approach for commissioning housing-related support services in East Sussex has been developed as part of the updated five year SP strategy. The implementation of this model is through the Commissioning Project.

### **3. The Commissioning Project**

3.1 The Commissioning Project addresses three main strategic shifts:

- A move to more 'generic' housing-related support services, in order to be able to deliver more support to more people.
- Linking funding more closely to need rather than the 'inherited' legacy of funding for SP services.
- Making the delivery of change manageable through phasing changes over time.

3.2 The process of change is being managed in three phases:

- Phase one covers existing SP services for people aged 16 – 64 years.
- Phase two covers existing SP services for people aged over 65 years.
- Phase three covers SP services that have been retained as 'specialised' services.

The timescale for phase one is to deliver changes to services by June 2009. The timescales for phases two and three will be determined as part of the delivery of phase one of the Commissioning Project.

3.3 The Strategic Forum (Commissioning Body) agreed the implementation of Phase 1 of the Commissioning Project on 8 May 2008 (please see the confidential report attached at **Appendix 1**)

#### 4. Impact Assessments

4.1 Phase 1 implementation will result in some services being de-commissioned. Funding will be used to establish new generic floating support services. All services facing de-commissioning have had an impact assessment completed by the Project Manager.

4.2 The Impact Assessments were conducted between 24 June and 17 July 2008. This involved 13 Providers and 32 Services. All Housing Authorities have reports on the services that are within their area and following on from the Impact Assessments, they had the opportunity to discuss local impacts with the Project Manager. The significant impacts are shown below:

Identified Risk	Area and Provider	Action
Financial risk to Provider	Hastings: Seaview	Commitment to no changes until 2010 Conduct Joint Review
Risk to supply of housing units for vulnerable people	Lewes: Southdown Hastings: Carr Gomm Eastbourne: Southdown BHT Wealden: Southdown	Heads of Strategic Housing authority will manage this risk
Risk to Providers reputation	All Providers all Areas	Many Providers interested in new Tender opportunity
Communication to existing service users will create concern and confusion if started too soon	All Providers all areas	All Providers have agreed information will be given to Service users when there is something positive to say. Providers will lead; SP will support
Risk to service users if Provider starts to run down services	All Providers all areas	All committed to working with new Provider. All committed to running service to the end. SP - robust contract monitoring
Stakeholder confusion	All	Stakeholders are well informed and will cascade information to front line staff
Community Safety	Sanctuary, Stepping Stones Rother (106 Planning Agreement in place about 24 hr cover)	Service treated as a specialist service and should be part of Phase 3
Risk to successful management of new contract caused by the inclusion of services for people with permanent needs	All areas	Recommendation to treat services as specialist (some as capped ) and include in Phase 3 which is about "specialist services" (either accommodation or floating )

#### 3. Conclusion and Reasons for Recommendation

3.1 The Adult Social Care Scrutiny Committee are requested to note and comment on the findings of the impact assessments conducted with the relevant Supporting People Providers, in accordance with the Supporting People Decommissioning Protocol; and to agree to receive future reports on the progress of the Commissioning Project through the next Phases outlined in this report.

KEITH HINKLEY  
Director of Adult Social Care

Contact Officer: Sue Dean, Head of Supporting People  
Local Member(s): All  
BACKGROUND DOCUMENTS: None

Tel No. 01273 482805

Group	<b>East Sussex Strategic Forum</b>
Date	<b>8 May 2008</b>
Title of Report	<b>The Supporting People Commissioning Project</b>
By	<b>Keith Hinkley, Director of Adult Social Care Sue Dean, Head of Supporting People</b>
Purpose of Report	<b>To seek approval for the implementation of phase one of the Commissioning Project.</b>

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## **RECOMMENDATIONS**

### **The Strategic Forum is requested to approve:**

The Supporting People commissioning plan as set out in this report which proposes how Supporting People funding will be released from existing contracts to fund phase one of the Commissioning Project, specifically the 'generic' floating support element of the commissioning plan.

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### **Executive Summary**

This report sets out how the Supporting People (SP) Commissioning Project is being implemented. This involves:

- Developing a significant level of generic floating support service across all districts/borough areas which is 'tiered' to respond to different needs from low level to complex needs.
- Retaining/remodelling existing services as 'specialised' services through re-commissioning and contract level changes.

This report sets out how SP funding will be released from existing contracts to fund phase one of the Commissioning Project, specifically the 'generic' floating support element. The potential release of funding is estimated to be up to £3.56m

The process of change is being managed in three phases:

- Phase one covers existing SP services for people aged 16 – 65 years.
- Phase two covers existing SP services for people aged over 65 years.
- Phase three covers SP services that have been retained as 'specialised' services.

The timescale for phase one is to deliver changes to services by June 2009. The model, including generic floating support, will be developed to cover two areas:

- East - Hastings and Rother
- West - Eastbourne, Lewes and Wealden

For phase one of the project the needs model to allocate the funding released from existing contracts is based on a combination of population and the Index of Multiple Deprivation (IMD). This is an interim approach and will be refined for phase two of the project. Using this methodology for phase one means that the funding released from existing contracts will be spent as follows:

- East – £1,504,085
- West – £2,057,566

The funding released from existing contracts will be used to commission increased service volumes across both the East and West of the county. Estimates of the potential increase in the number of units to be commissioned are:

Area	Current number of units being replaced	Estimated equivalent number of units to be commissioned (based on an average of two hours per week per unit)
East	320	455
West	415	623

The procurement of the new floating support service(s) will be through a tendering process. Consultation with stakeholders will take place in relation to the service specification and procurement aspects of the Commissioning Project.

## 1 Introduction

1.2 In autumn 2006, the East Sussex Strategic Forum (SF) commissioned an update of the current five year Supporting People (SP) strategy. The SF approved the update of the five year strategy in July 2007.

1.3 From discussions within the SF and Core Strategy Group (CSG), and from feedback from other stakeholders and customers, a strategic 'model' or approach for commissioning housing-related support services in East Sussex has been developed as part of the updated five year SP strategy. The implementation of this model is through the Commissioning Project.

1.4 The Commissioning Project addresses three main strategic shifts:

- A move to more 'generic' housing-related support services, in order to be able to deliver more support to more people.
- Linking funding more closely to need rather than the 'inherited' legacy of funding for SP services.
- Making the delivery of change manageable through phasing changes over time.

1.5 The process of change is being managed in three phases:

- Phase one covers existing SP services for people aged 16 – 65 years.
- Phase two covers existing SP services for people aged over 65 years.
- Phase three covers SP services that have been retained as 'specialised' services.

The timescale for phase one is to deliver changes to services by June 2009. The timescales for phases two and three will be determined as part of the delivery of phase one of the Commissioning Project.

1.6 A model of resource allocation is being developed for the SP programme. As a result it is anticipated that the distribution of funding and the provision of services will be linked more closely to need. For phase one of the project the needs model will be based on a combination of population and the Index of Multiple Deprivation (IMD) (this is set out in paragraph 5.7). This is an interim approach which will help to achieve the three strategic shifts identified in paragraph 1.3.

1.7 It is intended that the modelling of need will be an on-going process. This process will be refined for phase two of the Commissioning Project. The expectation is that over time other indicators of demand for services, including demand data emerging from delivering changes to services in phase one, will be used to refine the needs model for allocating funding and service provision. Phase two will include looking at the needs indicators that are relevant to older people including need amongst older people who do not currently receive a service, e.g. older people who are owner occupiers.

1.8 Since the last meeting of the SF on 6 March 2008 the Steering Group with the CSG has:

- Identified which current services need to be retained as 'specialised' services, either accommodation based or floating support based on the agreed criteria.
- Identified existing services that can be replaced by a generic floating support service based on the agreed criteria.
- Identified the specific level of savings that need to be realised to fund the commissioning plan.
- Identified the initial volume of the generic floating support service for both areas based on allocating the funding released from existing contracts.
- Planned a procurement process.
- Begun to develop a specification for the different aspects of the model including:
  - The assessment, prevention and coordination function
  - The generic floating support service
  - The move on support

1.9 The Steering Group has used the following meetings to develop the commissioning plan:

- Provider Forums: 30 November 2007, 14 January 2008, 11 February 2008 and 2 April 2008.
- Core Strategy Group: 14 December 2007, 7 February 2008 and 14 April 2008.
- Service User Group: 22 January 2008
- Supporting People Conference: 5 February 2008
- Local partner meetings
  - Eastbourne, Lewes and Wealden - 31 March 2008
  - Hastings and Rother - 8 April 2008

1.10 The content and recommendations in this report are influenced by the feedback from these meetings.

1.11 This report sets out the commissioning plan to deliver phase one of the project.

## 2 The Commissioning 'model' approach

### 2.2 *The commissioning model*

- The commissioning model will be used as the basis for all future commissioning of housing-related support services in East Sussex.
- A diagram summarising the commissioning model is attached at **Appendix 1**.
- The characteristics of the commissioning model are shown at **Appendix 2**.

2.3 *Service models from other areas* - Most SP Commissioning Bodies have implemented some degree of commissioning activity, as opposed to simply making changes at the level of individual contracts and services. The approaches used by commissioners vary but there are some common features:

- Emphasis on the use of floating support to provide more flexible and cross tenure services.
- Emphasis on the 'preventative' role of SP services and trying to avoid crisis responses.
- Accommodation based services being retained with clearer remit e.g. complex needs.
- More support for helping people to move on from accommodation based services (where applicable).
- Joint commissioning with other organisations.
- Rationalisation of services to achieve better value for money.

These features of commissioning activity are all consistent with the model proposed for East Sussex.

2.4 *Developing and implementing the commissioning model* - Potential options for developing the commissioning model have been considered by the CSG and Steering Group. The preferred option requires that we:

- Develop a significant level of generic floating support service in/across all districts/boroughs which is 'tiered' to respond to different needs from low level to complex needs.
- Retain/remodel existing services as 'specialised' services through re-commissioning and contract level changes.

2.5 *Specialised and generic services* - The SF has approved the following definitions for specialised and generic services:

Generic services – housing-related support services that are provided across different needs groups with the primary aims of sustaining individuals in their accommodation and helping individuals to maintain their independence. Generic services will typically be floating support services.

Specialised services – housing-related support services that are provided to a specific needs group(s) with the primary aims of sustaining individuals in their accommodation and helping

individual to maintain their independence. These could be accommodation based or floating support services. Specialised services are provided to a specific needs group(s) for whom, in particular circumstances, a generic service will not be effective or appropriate due to specific factors including:

- High levels of risk either to the individuals receiving the service or to other individuals/the community from individuals receiving the service.
- The requirement for highly specialised input for service users can be demonstrated.
- The requirement for highly specialised input due to the nature of the service can be demonstrated.

Services will also be defined in terms of:

- Intensity of support provided. This would include, for example, generic floating support that is 'tiered' between support for people with lower level support needs and a smaller population of people with complex and higher levels of need who may need more intensive support.
- Length of time support service is required. This relates to whether the need for support is short term or long term/on-going. This will range from a few weeks to more than two years.

### **3 Specification**

3.2 The Steering Group and CSG are producing the specification for the model. The main aspects are described in outline below:

- access and referral arrangements;
- generic floating support; and
- move-on support.

The CSG meeting on 10 June will be used to produce a detailed service specification for phase one as part of the commissioning plan prior to any procurement exercise.

3.3 *Access and referral system* - It is intended that customers will be referred to one central 'gatekeeper', assessed for need and then offered generic support or 'specialised' support according to need, but to be moved through the system as quickly as possible.

In other areas, access to the generic floating support service(s) is either through the provider of the floating support service, a referral 'hub' or an existing referral system managed by a statutory agency.

3.4 *Floating support service(s)* - The service will include generic floating support to vulnerable adults and young people with a housing-related support need. The service will be available to people living in any type of accommodation including people living in private or social rented accommodation, with family or friends, in bed and breakfast or street homeless.

It will be 'tiered' to include low level, medium level and higher levels of support. The service will require the following type of expertise, particularly for providing higher levels of support:

- Difficult to engage with/challenging behaviour
- Homelessness/risk of homelessness
- Mental health/substance misuse/offending
- Domestic violence

It will provide short and long term support.

3.5 *Move on support* – This will be provided as part of the floating support service. Functions that will be carried out include:

- Developing flexible arrangements with district housing departments, Registered Social Landlords, the private sector and other local providers to help maximise opportunities for move-on to the next level of independence, including permanent tenancies.
- Providing transitional support through any move on process; and
- Working with other support services to identify and facilitate ongoing support.

3.6 *Age criteria* - The specification will cover vulnerable adults and young people with a housing-related support need aged 16 and over with no upper age limit.

3.7 The specification will also include:

- Outcome and performance indicators
- Eligibility criteria
- Review and monitoring arrangements

## 4 Commissioning and Procurement

4.2 *Existing services* - To set the commissioning plan into context, existing service capacities by client group and service type are shown below.

Table 1

Client group	Service type	Units	% of total units	Totals	% of total units
Older people	accommodation based	3770	47.2	6,567	82.2
Older people	floating support	520	6.5		
Older people	HIAs	1,280	16.0		
Older people	Alarms	917	11.5		
Older people	Leaseholders	80	1.0		
Non-older people	accommodation based	820	10.3	1,422	17.8
Non-older people	floating support	511	6.4		
Non-older people	Alarms	91	1.1		
<b>Total</b>		<b>7989</b>			

Note – As at 31<sup>st</sup> March 2008.

4.3 *Geographical spread* - The model will be developed to cover two distinct areas:

- Hastings and Rother
- Eastbourne, Lewes and Wealden

This will mean that a generic floating support service/s, as outlined in the previous sections, as well as consistent access and referral arrangements, will be commissioned for both areas. It will operate across the district/borough council boundaries in both areas.

The identification of existing services that could be delivered through a generic floating support service has been determined by the SP team by applying the criteria for generic services as set out in paragraph 2.4. This process has identified initially that support at up to 27 existing accommodation based services could potentially be provided through a generic floating support service/s rather than through support specifically linked to the accommodation. This process has also indicated that the support provided through the 19 current floating support services could be provided through a generic floating support service.

The retention of existing specialised services has initially been determined by applying the criteria for specialised services as set out in paragraph 2.4. This process has identified initially that 42 existing accommodation based services meet the criteria for specialised services. However, as part of implementing phase three of the Commissioning Project, the future purpose and remit of all



these services will be assessed. This potentially requires that specialised services may be available to individuals across district/borough boundaries. The development of any additional specialised services will be determined for both areas at this time.

There is a summary of the funding released resulting from this process at **Appendix 3**. A full list of the services affected is attached as a **confidential** appendix (**Appendix 4**).

4.3. *Procurement* - The procurement options for implementing the Commissioning Project are based on advice from the administering authority, East Sussex County Council's Contract and Purchasing Unit within Adult Social Care. Given the scale of change envisaged through phase one of the project, and for there to be a fair and transparent process for all service providers, there will need to be a tendering process to select provider(s) of the proposed generic floating support services. The tendering process will include the following stages:

- Pre Qualification Questionnaire – to identify potential bidders
- Invitation to Tender – to invite tenders. As part of this process it is likely that there will be event for potential bidders to explain the specification and procurement process.

## 5 Funding and Proposed Service Volumes

5.2 To set the commissioning plan in context, table 2 below illustrates how SP funding is currently spent in relation to existing services.

Table 2

Client group	Service type	Year end spend 07/08	% spend 07/08	Totals	% spend 07/08
Older people	accommodation based	£ 2,035,643	17.9	£ 3,131,086	27.6
Older people	floating support	£ 460,786	4.1		
Older people	HIAs	£ 496,106	4.4		
Older people	alarms	£ 96,785	0.9		
Older people	leaseholders	£ 41,766	0.4		
Non-older people	accommodation based	£ 6,617,971	58.3	£ 8,217,833	72.4
Non-older people	floating support	£ 1,584,738	13.96		
Non-older people	alarms	£ 15,124	0.1		
<b>Total</b>		<b>£11,348,919</b>		<b>£11,348,919</b>	

5.3 Table 3 shows the funding by district/borough council area for non older people's services 2007/08.

Table 3

District	Accommodation based services	Floating support services	Total spend per district	% of total county spend
Hastings	1,300,825	494,037	1,794,862	21.9%
Rother	746,881	104,276	851,157	10.4%
Eastbourne	2,276,892	413,617	2,690,509	32.8%
Lewes	665,764	318,595	984,359	12.0%
Wealden	392,377	87,674	480,051	5.9%
Countywide	1,235,232	166,539	1,401,771	17.1%
<b>Total</b>	<b>£6,617,971</b>	<b>£1,584,738</b>	<b>£8,202,709</b>	<b>100</b>

Any changes to services, as a result of implementing the commissioning model, must be affordable within the current SP budget of £11.6m and spend on non-older persons services of £8.20m.

5.4 Funding for the commissioning plan will be sourced from existing contracts. This will mean primarily releasing funding from existing services to fund the new generic floating support service/s as part of phase one.

5.5 Changes to existing specialised services, that is some of the current accommodation based services, or additional specialised services will come from remodelling or re-commissioning existing non older person's services and potentially commissioning new services in place of some existing services as part of phase three.

5.6 The potential release of funding is initially estimated to be up to £3.56m. This is based on:

- The application of the agreed criteria for specialised and generic services as set out in paragraph 2.4 and the process set out in paragraph 4.2.
- Costs that are currently met through SP, being met through Adult Social Care and health funding for some accommodation based services for people with learning disabilities and mental health needs.
- Funding already released from some existing floating support services through contract negotiations.

This is summarised in the table below. This is set out in more detail at **Appendix 3**.

Table 4

District	Total funding released (£)
Hastings	756,400
Rother	365,980
H & R sub total	1,122,380
Eastbourne	1,421,551
Lewes	533,832
Wealden	317,348
E,L & W sub total	2,272,731
Countywide	166,539
<b>Total</b>	<b>3,561,651</b>

This table shows how the application of the criteria and some other cost savings will release funding from existing contracts. It does not indicate where that released funding will be spent. The issue of the distribution of released funding for the commissioning of generic floating support service/s is covered in paragraph 5.7.

5.7 £0.198m has been set aside in the SP budget for 2008/09 for the development of the model. This will include the funding required for any forward funding of new services and any 'double' running costs during the transition period whilst new services are established and existing services that are being decommissioned are replaced.

5.8 The allocation of the total funding released for each area to fund the commissioning plan for phase one has been determined through a process of need modelling using existing data which includes:

- Population aged 15-64 years; i.e. the 'relevant' population which is considered to be the most common age range of individuals who use and will use the proposed services.
- Index of Multiple Deprivation (IMD) figures 2007 for each district/borough. This is in effect a proxy measure for need.

The population data<sup>1</sup> for the 'relevant' population is shown by district/borough council areas in the table below.

Table 5

District	Population aged 15-64	Percentage
Hastings	54,382	17.89%
Rother	48,861	16.07%
H & R sub total	103,243	33.96%
Eastbourne	57,361	18.87%
Lewes	57,018	18.75%
Wealden	86,417	28.42%
E,L & W sub total	200,796	66.04%
Total	304,039	100%

The IMD data for 2007 indicates the following percentage weightings across the five district/borough council areas.

Table 6

District	Using IMD 2007
Hastings	32.5%
Rother	18.0%
H & R sub total	50.5%
Eastbourne	23.6%
Lewes	14.9%
Wealden	11.0%
E,L & W sub total	49.5%

This data has been used as it is consistently applicable to all areas of the county. Other sources of data (such as demand) may be considered for phases two and three as the model is refined.

Table 7 below shows the total funding potentially released and the percentage of the IMD 2007 and relevant population per east and west areas of the county.

Table 7

Area	% of total population	IMD 2007 (%)	Combined adjustment
East (Hastings & Rother)	33.96%	50.5%	42.23%
West (Eastbourne, Lewes & Wealden)	66.04%	49.5%	57.77%

The data has been combined to model need and allocate the total funding potentially released by applying a mean percentage of the relevant population adjustment and IMD adjustment (column headed combined adjustment). Table 8 shows the current funding on non-older people's services and the proposed funding re-distribution.

<sup>1</sup> ESCC population estimates 2007

Table 8

Area	Current funding (from table 3) <b>A</b>	Funding to be released (from table 4) <b>B</b>	Funding on retained services <b>(A-B)</b>	Re-allocation of funding to be released (using table 7) <b>C</b>	Aggregate distribution of non-older people's funding <b>(A-B)+C</b>
East (Hastings & Rother)	£2,646,019	£1,122,380	£1,523,639	£1,504,085	£3,027,724
West (Eastbourne, Lewes & Wealden)	£4,154,919	£2,272,731	£1,882,188	£2,057,566	£3,939,754
Countywide	£1,401,771	£166,539	£1,235,232	£0 <sup>2</sup>	£1,235,232
<b>Total</b>	<b>£8,202,709</b>	<b>£3,561,650</b>	<b>£4,641,059</b>	<b>£3,561,651</b>	<b>£8,202,710</b>

Note: Column headed 're-allocation of funding to be released' is calculated by applying the appropriate 'combined adjustment' percentage in table 7 to the total funding to be released, £3,561,651.

It is proposed that this funding for the east and west of the county is used to commission phase one of the Commissioning Project, specifically the floating support/move-on support elements of the model.

Initial estimates for the volume of hours this will purchase are shown below in table 8 below. These estimates are based on current market data from recent East Sussex SP tendering.

To provide a comparison with the services that will be replaced, a summary is also shown below of the current number of units that are being replaced and the estimated number of units that will be provided based on the estimated volume of hours.

Table 9

Area	Estimated volume of hours per week to be commissioned	Current number of units being replaced	Estimated equivalent number of units to be commissioned (based on an average of two hours per week per unit)
East	909	320	455
West	1246	415	623

## 6 Project Management

6.2 The SP Steering Group with the CSG are managing the delivery of this project on behalf of the SF. The Steering Group has the role of project board. The Steering Group reports to the SF at each of its meetings in relation to the delivery of the project.

6.3 A comprehensive project initiation document has been approved by the SF. A project plan including an associated risk register is in place to manage the delivery of the project and manage the risks. Key risks include the extent of funding responsibility being transferred to Adult Social Care and Health and the possibility that some providers of services to be decommissioned may withdraw the use of their accommodation.

6.4 A recruitment process for a project manager is currently underway.

<sup>2</sup> The total re-allocated funding includes the countywide figure of £166,539. This has been allocated using the combined adjustment percentages.

## **7 Communication and consultation**

7.2 There will be a 12 week consultation period between June and August 2008. This will include communication of the commissioning plan for phase one of the project. The consultation will be on the service specification and procurement aspects of phase one.

7.3 The project communication plan includes the following in addition to ongoing communication with service users and service providers:

- The SP team will notify and consult with providers directly affected by the commissioning plan.
- East Sussex County Council will issue a press release and member briefing at the start of the consultation period.
- Locality events for stakeholders will take place in the east and west areas of the County.

## **8 Timescales and next steps**

8.2 The Steering Group following approval from the Strategic Forum will finalise the detailed service specification and procurement process.

8.3 The Steering Group with the CSG will work to the following milestones:

- CSG consider service specification 10 June 2008
- Consultation on service specification during July and August 2008
- CSG consider feedback from consultation 2 September 2008
- SF consider feedback from consultation 18 September 2008

## **9 Recommendations**

9.2 The Strategic Forum is requested to approve:

- The Supporting People commissioning plan as set out in this report which proposes how Supporting People funding will be released from existing contracts to fund phase one of the commissioning model, specifically the 'generic' floating support element.

## **Addendum**

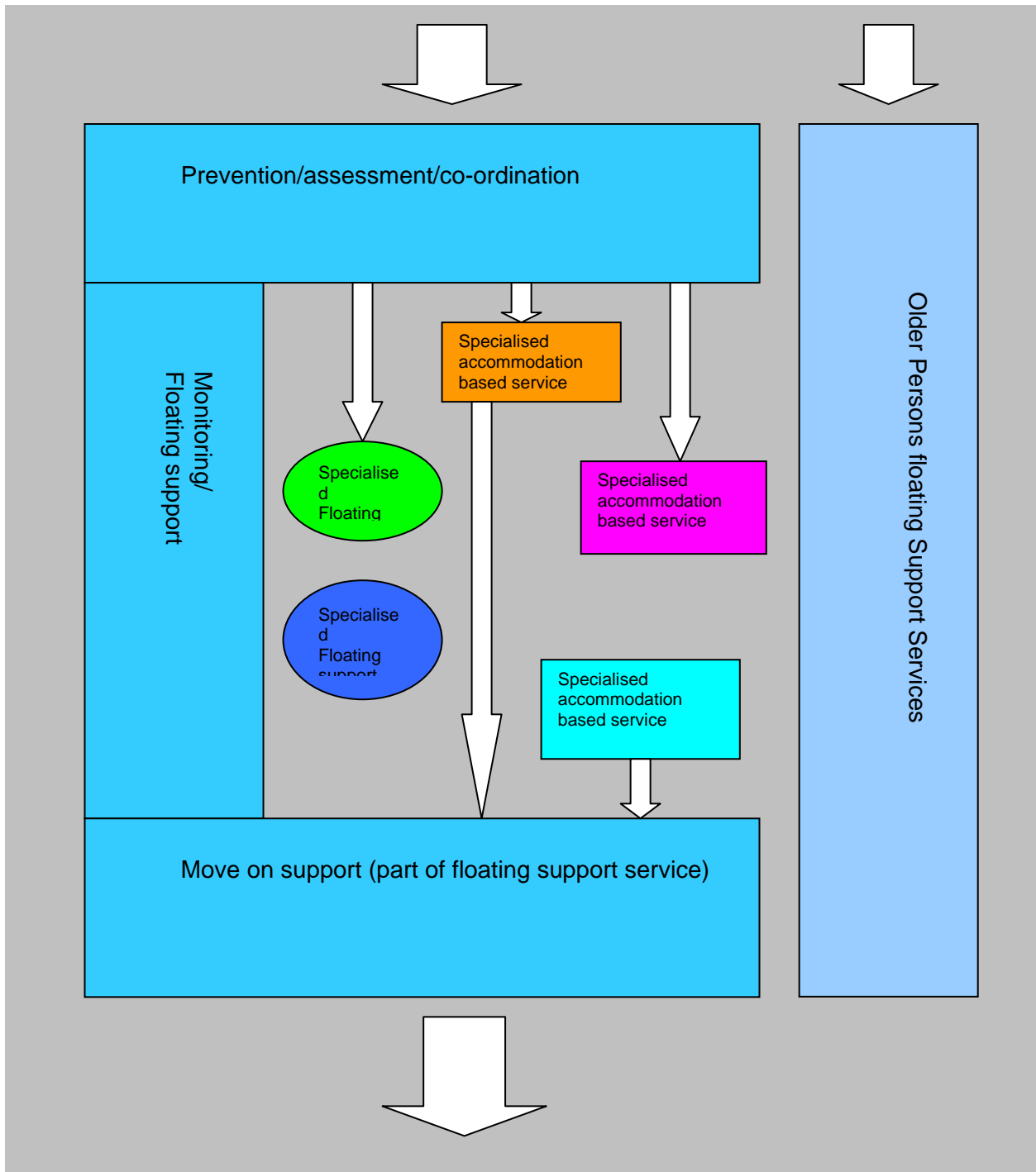
Following ongoing contract negotiations as part of the contract monitoring and review process the numbers of services referred to in section 4.2 have been updated:

Support at up to 18 existing accommodation based services could potentially be provided through a generic floating support service/s rather than through support specifically linked to the accommodation. This process has also indicated that the support provided through the 16 current floating support services could be provided through a generic floating support service.

The retention of existing specialised services has initially been determined by applying the criteria for specialised services as set out in paragraph 2.4. This process has identified initially that 43 existing accommodation based services meet the criteria for specialised services.

# Appendix 1 - East Sussex Supporting People commissioning approach

The diagram below provides a simplified summary of how this approach may work. The white arrows indicate the pathways of potential service users.



## Appendix 2 - Characteristics of the commissioning model

- Maximising the flexibility of support services to support individuals irrespective of tenure.
- Being applicable across all of East Sussex to address uneven provision of services.
- Providing 'specialised' services for specific client group needs only where a more 'generic' floating support service is not appropriate.
- Developing a common access route into housing related support services across the county including an assessment of housing support needs.
- A way of 'wrapping' support around individuals that includes:
  - Support to avoid using accommodation based services where possible.
  - Where individuals do appropriately need a specialised accommodation based service, support to use that service for no longer than is required.
  - When people move-on from accommodation based supported housing.
- An approach to more actively manage the 'pathway' for individuals through different housing and support options.
- Recognition that some accommodation-based services need to have flexible access arrangements due to the nature of needs they serve, such as women at risk of domestic violence.
- An approach that has a preventative function and seeks to promote the independence of individuals, in particular reducing dependency for people who use accommodation based 'specialised' services.

**Appendix 3 – Summary of total funding potentially released and all affected services.**

	Savings released from retained accomm services	%	Funding attached to existing floating support services	%	Funding released from existing accomm based services	%	Funding already released from existing floating support services	%	Total funding released	%
Hastings	6,434	1%	494,037	31%	255,929	21%	-		756,400	21%
Rother	144,000	21%	104,276	7%	117,704	10%	-		365,980	10%
<b>H&amp;R</b>	<b>150,434</b>	<b>22%</b>	<b>598,313</b>	<b>38%</b>	<b>373,633.09</b>	<b>31%</b>	<b>-</b>	<b>0%</b>	<b>1,122,380</b>	<b>32%</b>
Eastbourne	462,150	67%	413,617	26%	510,451	42%	35,333		1,421,551	39%
Lewes	71,000	10%	318,595	20%	128,904	11%	15,333		533,832	14%
Wealden	11,137	2%	87,674	6%	203,204	17%	15,333		317,348	8%
<b>E,L,W</b>	<b>544,287</b>	<b>78%</b>	<b>819,886</b>	<b>52%</b>	<b>842,559</b>	<b>69%</b>	<b>66,000</b>	<b>100%</b>	<b>2,272,731</b>	<b>64%</b>
<b>Countywide</b>	<b>-</b>	<b>0%</b>	<b>166,539</b>	<b>11%</b>	<b>-</b>	<b>0%</b>	<b>-</b>		<b>166,539</b>	<b>5%</b>
<b>Totals</b>	<b>£694,721</b>		<b>£1,584,738</b>		<b>£1,216,192</b>		<b>£66,000</b>		<b>£3,561,651</b>	



